

SWS Target Market Determination

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| Product Name | <u>Overdraft</u> | |
| Issuer | South West Slopes Credit Union Ltd trading as SWSbank ABN 80 087 650 673 AFS & Australian Credit Licence Number 240712 | |
| Date of TMD | 08/05/2024 | |
| Target Market | A person/s aged 18 years or older that is/are eligible to become a member of SWSbank under our constitution and is/are looking for an everyday account with flexibility that provides access up to an approved limit. | |
| Features | | |
| | Minimum Amount | \$500 |
| | Maximum Amount | \$20,000 |
| | Annual Fee | \$0 |
| | Late Payment Fee | \$0 |
| | Exceed Credit Limit Fee | \$0 |
| | Establishment Fee | \$0 |
| | Minimum Monthly Repayment | \$0 |
| | Interest | Calculated daily and charged at the end of the month |
| | | |
| Distribution Channels/ Key Attributes | Debit Card Access | Yes |
| | Cash Advance Facility | Yes |
| | ATM/EFTPOS Access | Yes |
| | Apple/Google/Samsung Pay | Yes |
| | Direct Deposit Available | Yes |
| | ePay and OSKO available | Yes |
| | Internet Banking & Mobile App | Yes |
| | BPAY® | Yes |
| | Branch Access | Yes |
| | Online Statements | Yes |
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| | A significant number of complaints received from members in relation to the Product Material change of Product | |
|----------------------|---|--|
| Review Triggers | Regulator request | |
| | , | |
| | High Rates of Default | |
| | High Hardship Rates | |
| | High number of consumers switching to other products | |
| Review Period | Within 2 years of the effective date and hence at least every | |
| | 2 years from the previous review. | |
| Reporting Period for | As soon as practicable and in any case within 10 days after | |
| Complaints | becoming aware. | |