

SWS Target Market Determination

Product Name	Discounted Home Loan Investment	
lssuer	South West Slopes Credit Union Ltd trading as SWSbank ABN 80 087 650 673 AFS & Australian Credit Licence Number 240712	
Date of TMD	08/05/24	
Target Market	A person/s aged 18 years or older that is/are eligible to become a member of SWSbank under our constitution and is looking to purchase/refinance an investment home with the flexibility to make additional repayments and redraw funds.	
Features	Minimum Amount	\$1,000
	Maximum Amount	\$2,000,000
	Maximum Loan Term	30 Years
	Repayment Frequency	Weekly, Fortnightly, or Monthly
	Monthly Account Fee	\$0
	Annual Fee	\$0
	Establishment Fee	\$0
	Late Payment Fee	\$0
	Redraw Fee	\$0
	Early Repayments without Penalty	Yes
	Interest	Calculated daily and charged at the end of the month
	Interest Type	Variable
	Interest Discount Period	First 12 months of loan
Distribution Channels/ Key Attributes	Debit Card Access	No
	ATM/EFTPOS Access	No
	Apple/Google/Samsung Pay	No
	Direct Deposit Available	Yes
	ePay and OSKO available	Yes
	Internet Banking & Mobile App	Yes
	Redraw	Yes
	Offset	Yes
	Branch Access	Yes
	Online Statements	Yes



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Review Triggers	 Material change of Product Regulator request A significant number of complaints received from members in relation to the Product High Rates of Default High Hardship Rates High number of consumers switching to other products
Review Period	 Within 2 years of the effective date and hence at least every 2 years from the previous review.
Reporting Period for Complaints	 As soon as practicable and in any case within 10 days after becoming aware.